



Archdiocese of Baltimore

The Premier See

Information Technology Initiatives for the Archdiocese of Baltimore

Tim Rodgers

Ron Hurt

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Parish/School Management Workshop

Our Lady of Perpetual Help, Ellicott City, October 18, 2007

St. Patrick, Cumberland, October 23, 2007



Presentation Goals

Discuss:

- Archdiocesan Email Services for professional staff
- External IT Support Services
- Parish & School Mapping Project



Archdiocesan Email Services

- Provide Email Services to all archdiocesan professional staff
 - Central Services – completed (300 accounts)
 - Parish/School hosted accounts – 200 still to convert
 - Other professional staff – estimated to be greater than 4,000 employees



Email Services - Benefits

- Provide consistent response to account requests from parishes and schools
- Provide value that is unlikely to be replicated at parish/school
 - Filtering: Virus, Spam and Content
 - Support for web and POP3 access, including Windows mobile devices
 - Directory and scheduling across the organization
- Single sign-on



ARCHDIOCESE OF BALTIMORE

EMAIL WEB PORTAL — WEBMAIL.ARCHBALT.ORG

THE ARCHDIOCESAN EMAIL WEB PORTAL



Other Web Resources



For Assistance:

WHAT IS ARCHMAIL?

ARCHMAIL is the web-based email system for employees in the Archdiocese of Baltimore.

INSTRUCTIONS FOR LOGGING IN

Please select the **ARCHMAIL** button on the left and enter your Username and Password in the spaces provided.

If you do not already have an account, please contact the Archdiocesan Help Desk.

WHAT IS A SPAM FILTER?

All incoming messages are run through a state of the art scanning system. Messages that are determined to be SPAM are stored for seven (7) days and can be accessed via the SPAM Portal. Messages that contain viruses or inappropriate material will not be available and must be released by IT. The portal allows end users to review and release messages as well as the ability to add senders to both blocked and white lists. Check out the SPAM Portal user



Email Services - *Demonstration*

- Old Web Email:
www.archbalt.org/exchange

- New Messaging Portal:
www.archbalt.org/archmail
 - ARCHMAIL
 - SPAM PORTAL



Email Services - Schedule

- Central Services accounts *(completed)*
- SVDP accounts *(completed)*
- Convert existing 200 accounts *(Nov. 2-4, 2007)*
- Accept new accounts *(Dec. 1, 2007)*
- Accept existing parish/school domains *(Jan. 2008)*
- All new Archdiocesan Employees receive email account and login *(July 2008)*



Email Services - Communication

- Email broadcast to existing account holders
(at least three rounds)
- New Pastors & Business Managers Meeting
Sept. 27th
- Parish/School Management Workshop
October 18th and Oct. 23rd
- Archdiocesan Bulletin



Email Services - *Questions*



IT Support Services

- L'Tanya Crosby - PIMS Coordinator
 - Over 10 years of support experience
 - Primary ParishSOFT support representative

- Dan Wilmoth - ArchTech Coordinator
 - Over 3 Years of support experience
 - Primary external support representative



The
ARCHTECH
Initiative...



ArchTech – What is it?

- An approach to help parishes, schools and agencies that need technology related support.
- Leverages archdiocesan experience and technology standards to provide reliable technology solutions.
- Provide an alternative solution to technology outsourcing.



ArchTech – Why?

- Numerous requests over past few years for an Archdiocese of Baltimore technology support service for parishes and schools.
- To provide a cost effective technology solution.



ArchTech - Benefits

- Continuity
- Extensive tech support staff
- Power of the Archdiocese of Baltimore
 - Purchase agreements, resources, contacts...
- Not trying to make money, just cover costs



ArchTech - Expectations

- December 1st, 2007 - program start date
- Initial on-site technology assessment

- Costs
 - \$65 per hour rate
 - May require technology investment to address minimum requirements
 - Other price models can be available



ArchTech - Questions

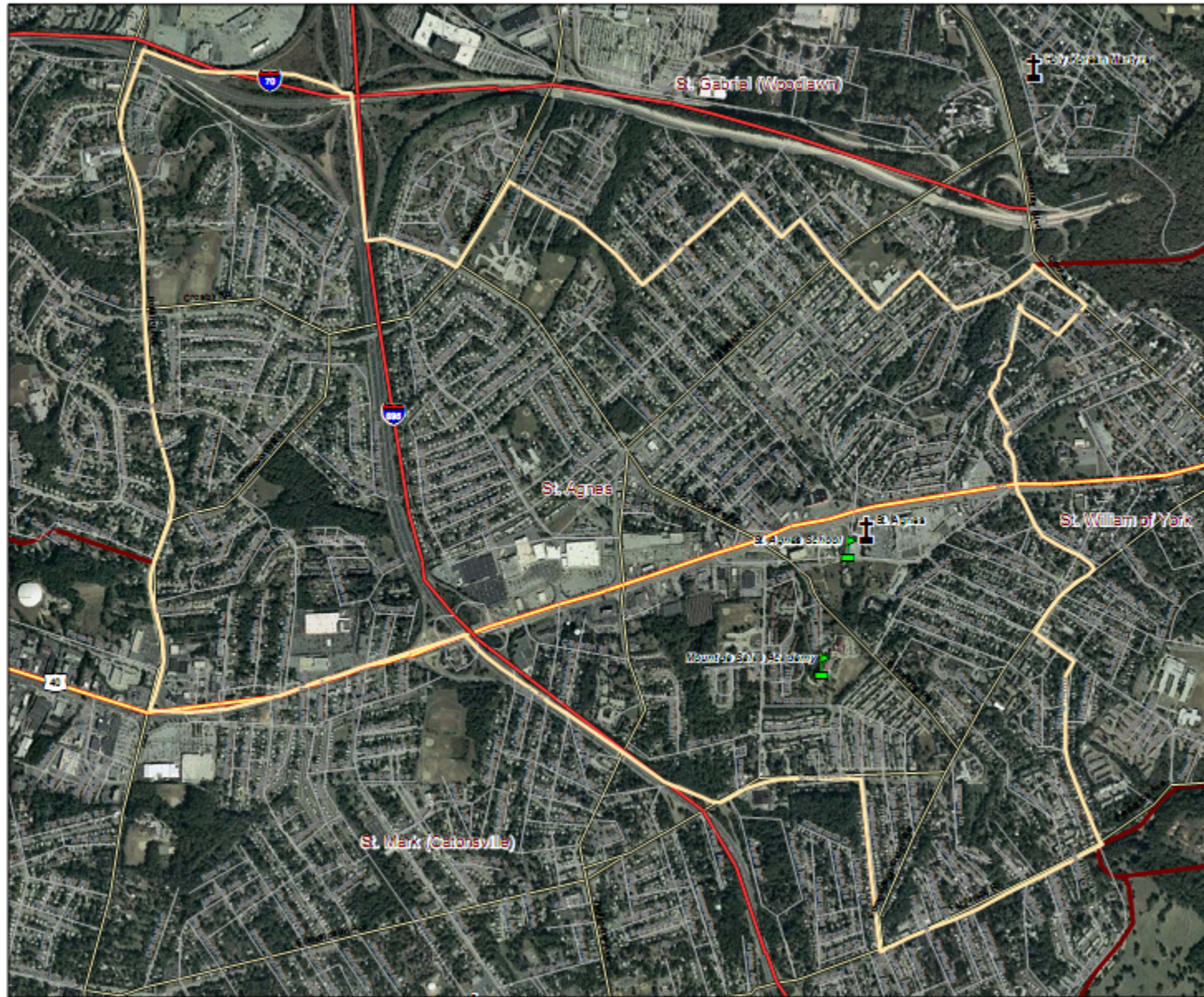
Email: ArchTech@archbalt.org

Phone: 410-547-5303 opt 1

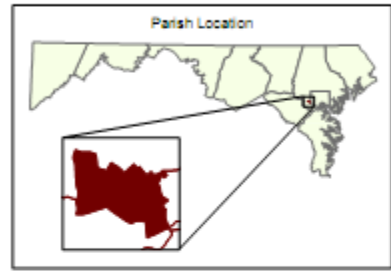


Parish & School Mapping

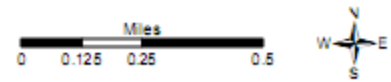
- Update 2002 parish data
- Reflect changes in parishes (new/closed)
- Crisp look
- Satellite view of parish boundaries
- Average median household income replaces average growth map
- New school maps sent out in August, plan to do again in FY 2008



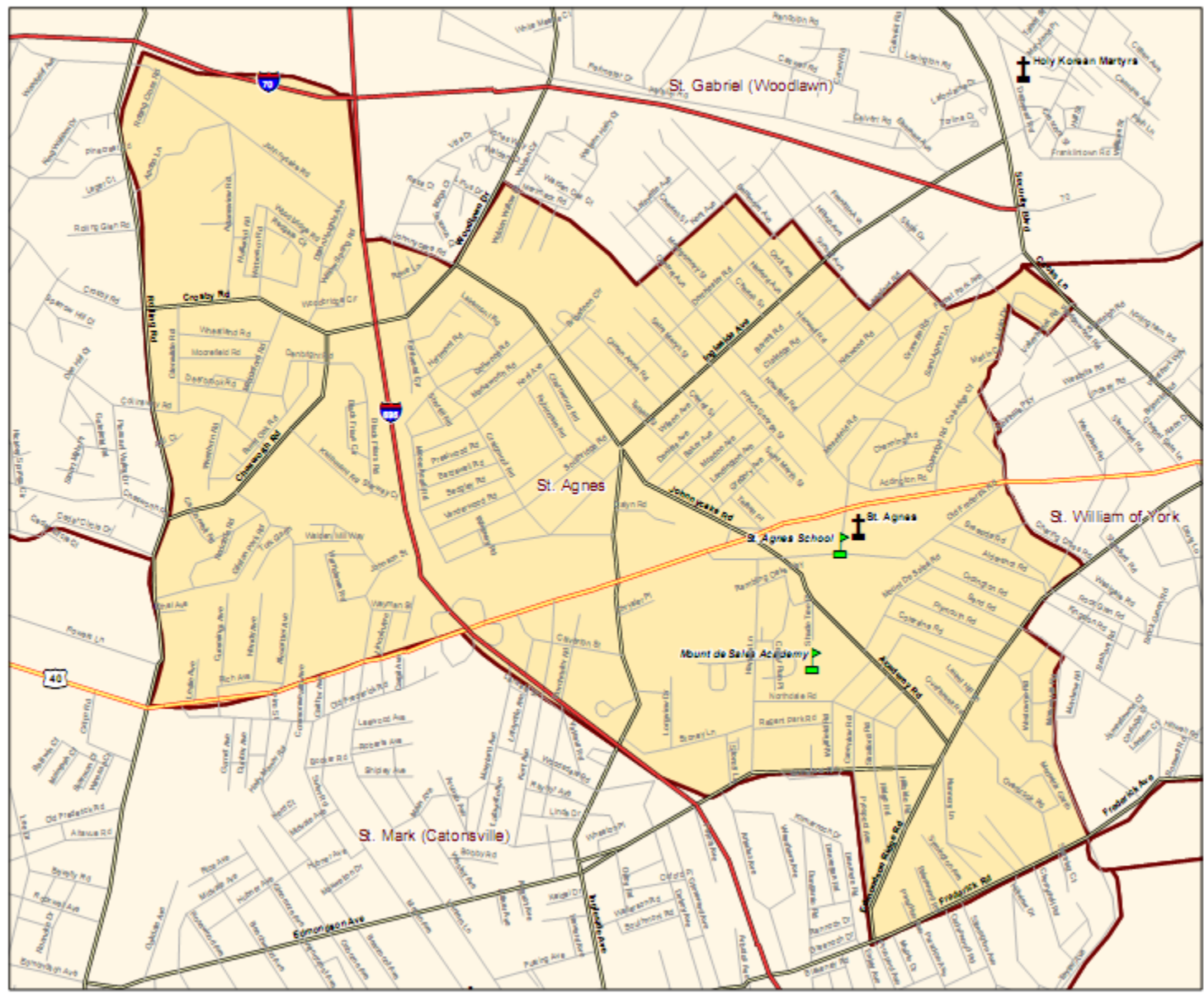
St. Agnes 2105 Parish Boundaries



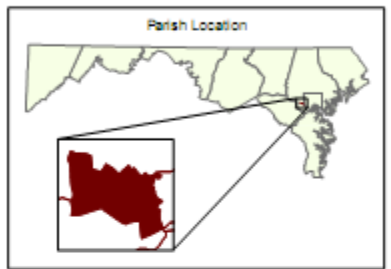
- Legend**
- Church
 - School
 - Road Classification**
 - Limited Access Freeway
 - Highway
 - Secondary Roads
 - Local Roads
 - Parishes**
 - St. Agnes
 - Surrounding Parishes



Property of the
Archdiocese of Baltimore
Mapping by
Spatial Systems Associates
August 2007



St. Agnes 2105 Parish Boundaries



Legend

- Church
- School

Road Classification

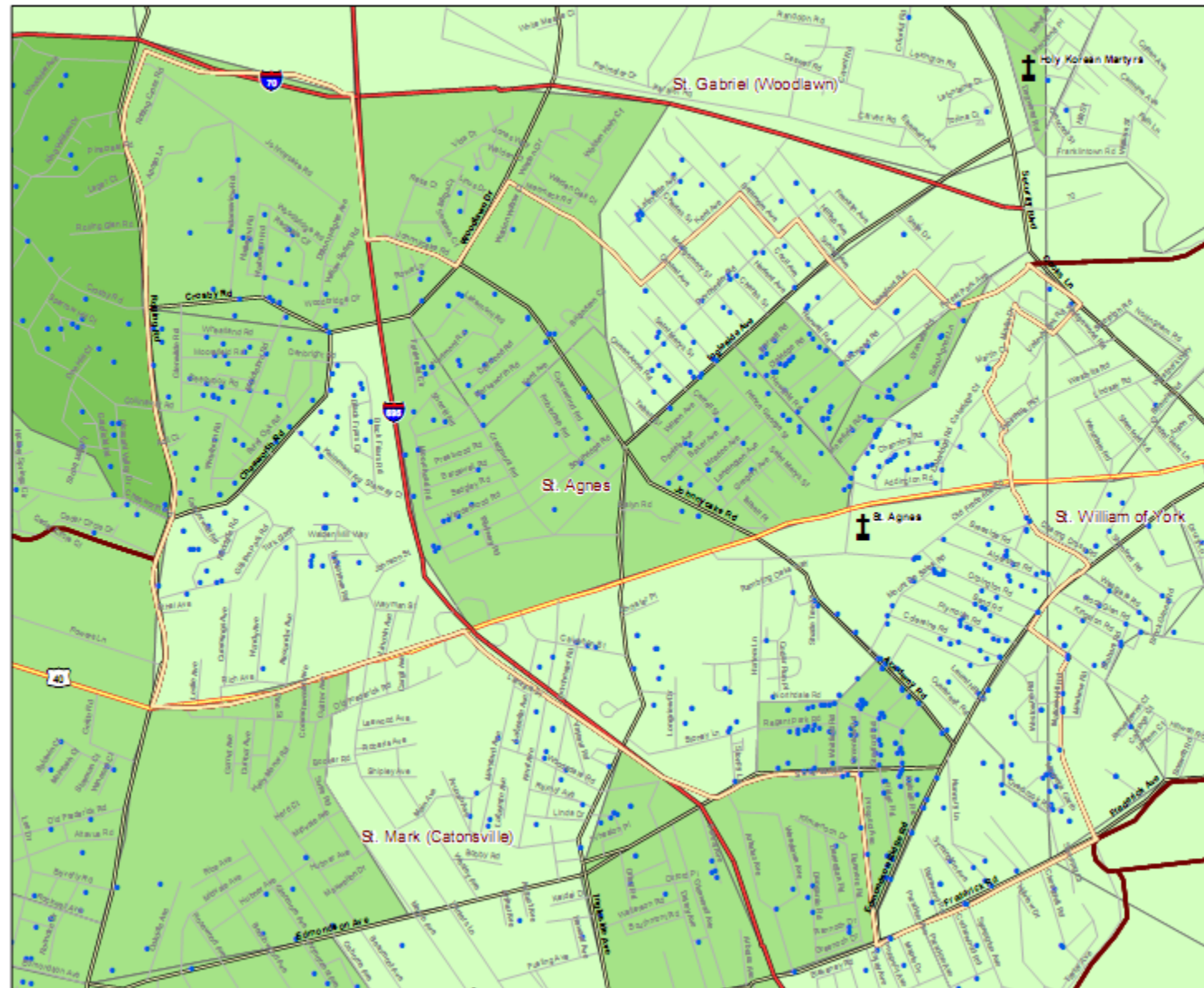
- Limited Access Freeway
- Highway
- Secondary Roads
- Local Roads

Parishes

- St. Agnes
- Surrounding Parishes



Property of the
Archdiocese of Baltimore
Mapping by
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August 2007



St. Agnes 2105

Average Median Household Income

Legend

- St. Agnes Families
- ⚪ Church

Road Classification

- Limited Access Freeway
- Highway
- Secondary Roads
- Local Roads

Parishes

- St. Agnes
- Surrounding Parishes

Median Income 2005

- Light Green: Less than \$50,000
- Medium Green: \$50,000 - \$74,999
- Dark Green: \$75,000 - \$99,999
- Very Dark Green: \$100,000 - \$124,999
- Black Green: \$125,000 - \$149,999
- Dark Purple Green: Greater than \$150,000

Average Median Household Income of Parishoners

| | |
|----------------------------|----------|
| Average Median Income 2005 | \$87,118 |
|----------------------------|----------|



Property of the
Archdiocese of Baltimore
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Spatial Systems Associates
August 2007



Questions

Division of Information Technology

IT@archbalt.org

(410) 547-5305 Option 1





Parish/School Management Workshops

Fall Meetings

October 18th

OLPH, Ellicott City

October 23rd

St. Patrick, Cumberland

In-Service Day

March 6th

Loyola College (Timonium)

Spring Meetings

April 29th

St. Ann, Hagerstown

May 1st

St. Joseph, Fullerton